

Business Conditions

Validity

These conditions are valid for lodging as for events and all by it connected supplies and services between the orderer and the Hotel FloraAlpina.

Realisation of the contract

The lease contract is concluded as soon as a seminar or banquet room and/or a hotel room is ordered in writing or confirmed by the Hotel FloraAlpina.

Options

Option dates are obligatory for both parties. At the expiration of the option date the hotel has the right to dispose of all rooms unless the orderer has not sent a written confirmation of order.

Duration of use

The hotel rooms are at disposal from 03.00 p.m. on the day of arrival until 10.00 a.m. on the day of departure. The hotel has the right to dispose of the reserved rooms after 06.00 p.m. if there is no guarantee payment or a specific agreement of late arrival.

Change of participant amount

The charge is based on the confirmed amount of participants. Reduction of participants until 20% of the persons are free of charge at the time of the definitive booking. Should there be less than 80% of the confirmed amount of participants these will be charged. The definitive amount of the participants must be told at least three days before seminar start and will be charged in every case.

Cancellation of seminars, banquets and hotel rooms

These terms followed are valid at a cancellation of the whole event. Cancellation fee of single participants are mentioned above.

Seminars	Banquets	Rooms
more than 60 days no charge	more than 60 days no charge	more than 60 days no charge
59 bis 30 days 50 %	59 bis 30 days 50 %	59 bis 30 days 50 %
29 bis 10 days 75 %	29 bis 10 days 75 %	29 bis 10 days 75 %
9 bis 0 days 100 %	9 bis 0 days 100 %	9 bis 0 days 100 %

On principal the hotel is exerted of conferring not required reservations in another way. Is this successful, there are no fees for the orderer. If there is a smaller damage only the orderer has to proof it. If there is a higher damage the hotel has to proof it. Should more participants attend an event as announced; the hotel will provide rooms, places and food if possible. With larger events we reserve to request a prepayment.

Not required services

There is no right of compensation for ordered but not used services or not consumed food/beverages. The orderer has the right to provide another person for the equivalent services.

Term of payment, currency

Rates are net prices in CHF, incl. service, VAT, but exclusive taxes. Bills are payable within 10 days. Admonition fee is CHF 10.-. Interest on arrears is 6.5%. Other terms of payment must be concluded in writing between the parties.

Deposit for rooms for groups and banquets of 10 or more persons

We reserve to bill a prepayment.

Legal domicile

Legal domicile is Vitznau. It is only Swiss right in force.